Managed-ICS Network Services

PERIMETER NETWORK

Log review

Port scan

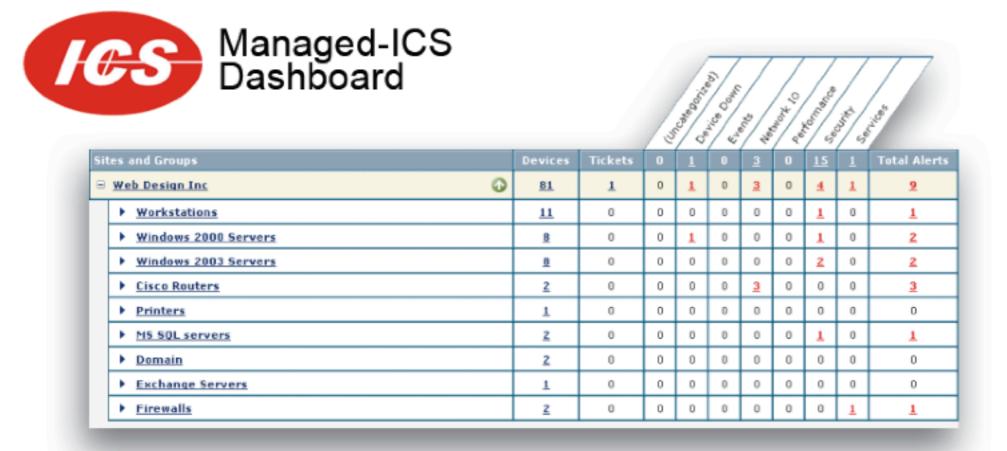
Firmware Management

Monitor and Alert	frequency
Firewall status	continuous
Intrusion Prevention	continuous
Gateway Anti Virus	continuous
Gateway Anti Spyware	continuous
SPAM blocking	continuous
Web Content Filtering	continuous
Alert review	continuous
Active Maintenance	

1x month

1x month

1x month



INTERNAL NETWORK

Monitor and Alert	frequency
Patch check	5 minutes
Update check	5 minutes
Antivirus online check	5 minutes
Antivirus current definitions check	5 minutes
Hard drive capacity check	5 minutes
Hard drive fail check	5 minutes
Event Log monitoring	5 minutes
Scheduled event monitoring	each event
Server monitoring	5 minutes
Services monitoring	5 minutes
Incomplete Back up alerts	each event
Internet up monitoring	5 minutes
Performance monitoring	as set
SNMP monitoring	5 minutes
Microsoft Baseline Security Analysis	as set
Syslog monitoring	5 minutes
Website monitoring	5 minutes

Active Maintenance

Patch Install every day Update Install every day Check server hard disc health 1x week, server Analyze/Defragment Hard Drives 1x month, all

1x month, server Back up sample restore test

This is our standard list of managed network services. We can custom tailor our services to meet your specific needs.

Network Down Cost Analysis

Calculate the cost of an unavailable network

- Take the number of workers that need the network to do their job......
- Multipy it by the average wage per worker, per hour (include burden rate).
- This equals the Productivity Cost per hour
- Add the Business Loss Cost per hour
- This is the total cost per hour of your unavailable network

Information & Communication Systems



10812 N. Scottsdale Road Scottsdale, AZ 85254 www.managedICS.com 480-905-0024



Managed Network Services



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